

Holiday Cottages in Snowdonia North Wales

Penrhyddion Pella
Capel Garmon Llanrwst Conwy LL26 0RU

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BOOKING INFORMATION & TERMS

- Either phone or email your details through indicating the dates & accommodation you wish to book, **including your contact name & phone no.** so that we can reply to your enquiry.
- On booking, a deposit of **20%** of the hire charge is requested, payable to 'J & K Bradley' by cheque or credit/debit card.

Note that the provisional booking will be held for a period of **5 days** after which, if the deposit has not been received, the cottage will be deemed available for re-letting.

When paying the deposit please let us know:

1. **The cottage you want and the dates you wish to book.**
 2. **Your name.**
 3. **Your address.**
 4. **Your contact phone number & email.**
- On receipt of your deposit a confirmation letter or email will be sent by us back to you. The information contained in this mail should be checked by you, and we should be informed immediately, by telephone, of any possible errors or discrepancies in our confirmation of your booking.
 - The balance is due **3 weeks** before the commencement of the holiday.
 - Bookings made within **1 month** of the start date of the holiday should be paid in full.

- If you have to cancel your holiday, we must be informed as soon as possible in writing. If the **80%** balance has been paid this is only refundable if the cottage can be re-let for the booked period. **The deposit is non-returnable.**
- Hire of the cottage is from **3pm** on day of arrival to **10am** on the day of departure.
- Prices are fully inclusive of bed linen, heat, lighting & power. Towels may be hired for an extra £5 per person- please make sure to order in advance and pay on arrival.
- One well-behaved dog is acceptable at no extra charge. However, if you want to bring more than one dog, this **must be agreed in advance.**

If pets are brought along we ask that they are not allowed in the bedrooms, also please **keep animals off the downstairs furniture**, and also **dogs must not be left alone in the cottages at any time.**

- Cot & highchair can be provided on request- please advise us in advance. Cot linen is available at an extra £5- please make sure to order in advance and pay on arrival.
- All cottages are **non-smoking.**
- The number of people occupying the cottages must not exceed the numbers specified in our details.
- All guests will agree to keep the cottages clean & tidy and all fixtures & fittings in or on the property in the same state of repair & condition as found at the beginning of the holiday period. You also undertake to leave the premises in the same state of cleanliness and general order in which it was found.
- Guests must show due consideration for other parties staying in the adjacent cottages. Any rude or disruptive behaviour shown to any guests or others could mean that you will be asked to leave. The holiday would then be treated as cancelled by the disruptive guest, and because of their behaviour would in turn mean that they would have no claim to reimbursement.